

DECLARATION

As a below named inventor, I declare that:

My residence, post office address and citizenship are as stated below next to my name; I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural inventors are named below) of the subject matter which is claimed and for which a patent is sought on the invention entitled: AUTOMATIC CELL DISTRIBUTION SYSTEM USING COMPUTER NETWORK-BASED COMMUNICATION the specification of which is attached hereto or X was filed on December 11, 1998 as Application No. 09/209,800 and was amended on (if applicable).

I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment referred to above. I acknowledge the duty to disclose information which is material to the examination of this application in accordance with Title 37, Code of Federal Regulations, Section 1.56. I claim foreign priority benefits under Title 35, United States Code, Section 119 of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed.

Prior Foreign Application(s)

Country	Application No.	Date of Filing	Priority Claimed Under 35 USC 119

I hereby claim the benefit under Title 35, United States Code § 119(e) of any United States provisional application(s) listed below:

Application No.	Filing Date

I claim the benefit under Title 35, United States Code, Section 120 of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, Section 112, I acknowledge the duty to disclose material information as defined in Title 37, Code of Federal Regulations, Section 1.56 which occurred between the filing date of the prior application and the national or PCT international filing date of this application:

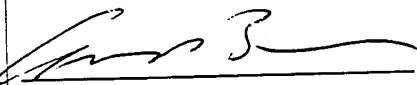
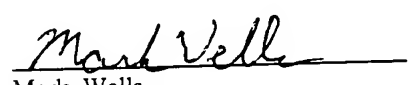
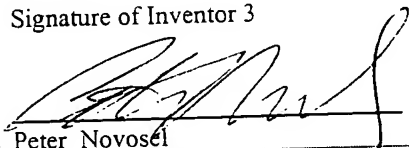
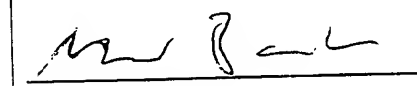
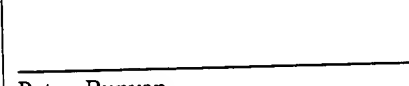
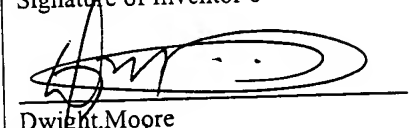

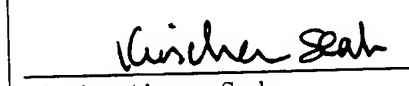
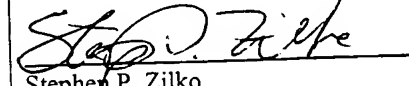
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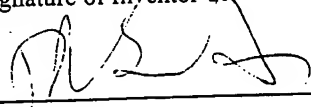
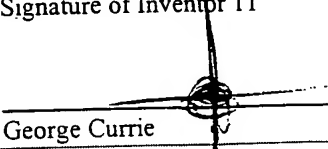

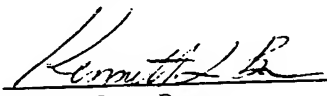
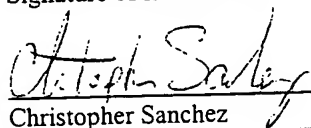
Full Name of Inventor 1:	Last Name: BUSEY	First Name: ANDREW	Middle Name or Initial: T.
Residence & Citizenship:	City: Austin	State/Foreign Country: TX	Country of Citizenship: United States of America
Post Office Address:	Post Office Address: 5811 Mesa Drive #1213	City: Austin	State/Country: TX
Full Name of Inventor 2:	Last Name: WELLS	First Name: MARK	Postal Code: 78731
			Middle Name or Initial: LOVETT

Residence & Citizenship:	City: Austin	State/Foreign Country: TX	Country of Citizenship: United States of America	
Post Office Address:	Post Office Address: 4411 Spicewood Sprins #308	City: Austin	State/Country: TX	Postal Code: 78759
Full Name of Inventor 3:	Last Name: NOVOSEL	First Name: PETER	Middle Name or Initial:	
Residence & Citizenship:	City: Austin	State/Foreign Country: TX	Country of Citizenship: United States of America	
Post Office Address:	Post Office Address: 10050 Great Hills Trail #312	City: Austin	State/Country: TX	Postal Code: 78759
Full Name of Inventor 4:	Last Name: BALAKRISHNAN	First Name: GOVIND	Middle Name or Initial:	
Residence & Citizenship:	City: Round Rock	State/Foreign Country: TX	Country of Citizenship: United States of America	
Post Office Address:	Post Office Address: 1103 Oakwood Blvd.	City: Round Rock	State/Country: TX	Postal Code: 78681
Full Name of Inventor 5:	Last Name: BUNYAN	First Name: PETER	Middle Name or Initial:	
Residence & Citizenship:	City: Austin	State/Foreign Country: TX	Country of Citizenship: United Kingdom	
Post Office Address:	Post Office Address: 4003 Avenue D	City: Austin	State/Country: TX	Postal Code: 78751
Full Name of Inventor 6:	Last Name: MOORE	First Name: DWIGHT	Middle Name or Initial: M.	
Residence & Citizenship:	City: Austin	State/Foreign Country: TX	Country of Citizenship: United States of America	
Post Office Address:	Post Office Address: 3401 Oxen Way.	City: Austin	State/Country: TX	Postal Code: 78732
Full Name of Inventor :7	Last Name: HORVATH	First Name: EDWARD	Middle Name or Initial: C.	
Residence & Citizenship:	City: Austin	State/Foreign Country: TX	Country of Citizenship: United States of America	
Post Office Address:	Post Office Address: 7701 Shadyrock Lane	City: Austin	State/Country: TX	Postal Code: 78731
Full Name of Inventor :8	Last Name: SEAH	First Name: KIRSCHEN	Middle Name or Initial: ALCYONE	
Residence & Citizenship:	City: Austin	State/Foreign Country: TX	Country of Citizenship: Singapore	
Post Office Address:	Post Office Address: 12741 Withers Way	City: Austin	State/Country: TX	Postal Code: 78727
Full Name of Inventor :9	Last Name: ZILKO	First Name: STEPHEN	Middle Name or Initial: P.	
Residence & Citizenship:	City: Austin	State/Foreign Country: TX	Country of Citizenship: United States of America	
Post Office Address:	Post Office Address: 1608 Treadwell St.	City: Austin	State/Country: TX	Postal Code: 78704
Full Name of Inventor :10	Last Name: ZHANG	First Name: ZHIYU	Middle Name or Initial:	
Residence & Citizenship:	City: austin	State/Foreign Country: TX	Country of Citizenship: China	
Post Office Address:	Post Office Address: 3321 Burks Lane	City: Austin	State/Country: TX	Postal Code: 78732
Full Name of Inventor :11	Last Name: CURRIE	First Name: GEORGE	Middle Name or Initial:	

Residence & Citizenship:	City: Austin	State/Foreign Country: TX	Country of Citizenship: United States of America	
Post Office Address:	Post Office Address: 4600 Seton Center Parkway #105	City: Austin	State/Country: TX	Postal Code: 78720
Full Name of Inventor :12	Last Name: HOQ	First Name: MOHAMMED	Middle Name or Initial: EHTESHAM	
Residence & Citizenship:	City: Austin	State/Foreign Country: TX	Country of Citizenship: Pakistan	
Post Office Address:	Post Office Address: 8585 Spocewood Springs #922	City: Austin	State/Country: TX	Postal Code: 78759
Full Name of Inventor :13	Last Name: BOWEN	First Name: KENNETH	Middle Name or Initial: LYNN	
Residence & Citizenship:	City: Austin	State/Foreign Country: TX	Country of Citizenship: United States of America	
Post Office Address:	Post Office Address: 12204 Deer Track	City: Austin	State/Country: TX	Postal Code: 78727
Full Name of Inventor :14	Last Name: SANCHEZ	First Name: CHRISTOPHER	Middle Name or Initial:	
Residence & Citizenship:	City: Austin	State/Foreign Country: TX	Country of Citizenship: United States of America	
Post Office Address:	Post Office Address: 1237 Sutter Creek Trail	City: Austin	State/Country: TX	Postal Code: 78717

I further declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patent issuing thereon.

Signature of Inventor 1  Andrew T. Busey Date 2/23/99	Signature of Inventor 2  Mark Wells Date 2/25/99	Signature of Inventor 3  Peter Novosel Date 2/19/99
Signature of Inventor 4  Govind Balakrishnan Date 2/19/99	Signature of Inventor 5  Peter Bunyan Date 2/19/99	Signature of Inventor 6  Dwight Moore Date 2/16/99
Signature of Inventor 7  Edward C. Horvath Date 2/19/99	Signature of Inventor 8  Kirschen Aloysius Seah Date 2/19/99	Signature of Inventor 9  Stephen P. Zilko Date 2/19/99

Signature of Inventor 10  Zhiyu Zhang Date 2-19-99	Signature of Inventor 11  George Currie Date 23 MAR 99	Signature of Inventor 12  Mohammed Ehtesham Hoq Date 23 MAR. 99
Signature of Inventor 13  Kenneth Lynn Bowen Date 2/25/1999	Signature of Inventor 14  Christopher Sanchez Date 2/22/99	Signature of Inventor 15 Date

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I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment referred to above. I acknowledge the duty to disclose information which is material to the examination of this application in accordance with Title 37, Code of Federal Regulations, Section 1.56. I claim foreign priority benefits under Title 35, United States Code, Section 119 of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed.

Prior Foreign Application(s)

Country	Application No.	Date of Filing	Priority Claimed Under 35 USC 119

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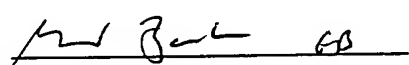
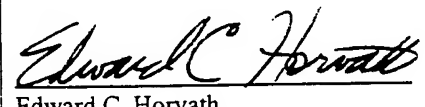
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Residence & Citizenship:	City: Austin	State/Foreign Country: TX	Country of Citizenship: Pakistan	
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I further declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patent issuing thereon.

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Date	Date	Date
Signature of Inventor 4  Govi Balakrishnan	Signature of Inventor 5 _____ Peter Bunyan	Signature of Inventor 6 _____ Dwight M. Moore
Date	Date	Date
Signature of Inventor 7  Edward C. Horvath	Signature of Inventor 8 _____ Kirschen Alcyone Seah	Signature of Inventor 9 _____ Stephen P. Zilko
Date 4/28/99	Date	Date

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Date	Date	Date 6-3-1999
Signature of Inventor 7 _____ Edward C. Horvath	Signature of Inventor 8 _____ Kirschen Alcyone Seah	Signature of Inventor 9 _____ Stephen P. Zilko
Date 4/28/99	Date	Date

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Date	Date	Date
Signature of Inventor 7 <i>Edward C Horvath</i> Edward C. Horvath	Signature of Inventor 8 <i>Kirsch Alcyone Seah</i> Kirsch Alcyone Seah	Signature of Inventor 9 _____ Stephen P. Zilko
Date 4/28/99	Date 6/26/99	Date

Signature of Inventor 10 _____ Zhiyu Zhang	Signature of Inventor 11 _____ George Currie	Signature of Inventor 12 _____ Mohammed Ehtesham Hoq
Date	Date	Date
Signature of Inventor 13 _____ Kenneth Lynn Bowen	Signature of Inventor 14 _____ Christopher Sanchez	Signature of Inventor 15 _____
Date	Date	Date

DECLARATION

As a below named inventor, I declare that:

My residence, post office address and citizenship are as stated below next to my name; I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural inventors are named below) of the subject matter which is claimed and for which a patent is sought on the invention entitled: AUTOMATIC CELL DISTRIBUTION SYSTEM USING COMPUTER NETWORK-BASED COMMUNICATION the specification of which ____ is attached hereto or X was filed on December 11, 1998 as Application No. 09/209,800 and was amended on _____ (if applicable).

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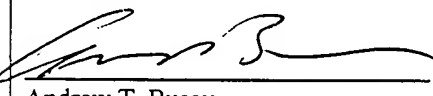
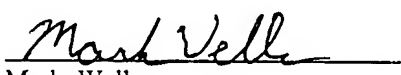
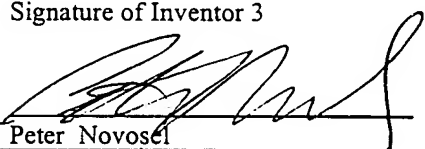
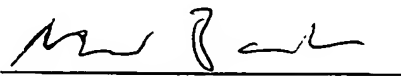
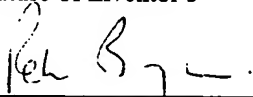
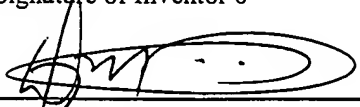


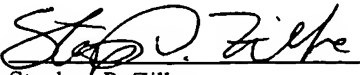
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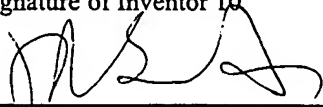

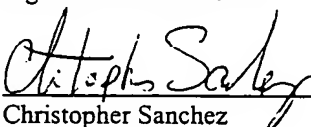
Full Name of Inventor 1:	Last Name: BUSEY	First Name: ANDREW	Middle Name or Initial: T.
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I further declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patent issuing thereon.

Signature of Inventor 1  Andrew T. Busey Date 2/23/99	Signature of Inventor 2  Mark Wells Date 2/25/99	Signature of Inventor 3  Peter Novosel Date 2/19/99
Signature of Inventor 4  Govi Balakrishnan Date 2/19/99	Signature of Inventor 5  Peter Bunyan Date 2/25/99	Signature of Inventor 6  Dwight Moore Date 2/16/99
Signature of Inventor 7  Edward C. Horvath Date 2/19/99	Signature of Inventor 8  Kirschen Aloysie Seah Date 2/19/99	Signature of Inventor 9  Stephen P. Zilko Date 2/19/99

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Date 2-19-99	Date	Date
Signature of Inventor 13  Kenneth Lynn Bowen	Signature of Inventor 14  Christopher Sanchez	Signature of Inventor 15
Date 2/25/1999	Date 2/22/99	Date

A..omey's Docket No.: 4068.P009DPatent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re of Application of:

Andrew T. Busey, et al.

Examiner: Unassigned

Application No.: Unassigned

Art Unit: Unassigned

Filing Date: Herewith

For: AUTOMATIC CALL DISTRIBUTION
SYSTEM USING COMPUTER
NETWORK-BASED COMMUNICATION

Divisional of

Serial No. 09/209,800

Filing Date: December 11, 1998

Commissioner for Patents

P.O. Box 1450

Alexandria, Virginia 22313-1450

POWER OF ATTORNEY BY ASSIGNEE
AND REVOCATION OF PREVIOUS POWERSAvaya Technology Corp.

(Name of Assignee)

("assignee"), a Delaware corporation having a place of
(State of Incorporation)business at 211 Mount Airy Road, Basking Ridge, New Jersey 07920
(Address)

hereby states that to the best of assignee's knowledge and belief it is the
assignee of the entire right, title, and interest in and to the above-referenced
patent application and represents that the undersigned is a representative
authorized and empowered to sign on behalf of the assignee.

Upon information and belief, the assignment document that evidences the
placement of title in the assignee was recorded in the U.S. Patent and

Trademark Office on August 23, 2000 at reel 011061 and frame 0944.

Pursuant to 37 C.F.R. §§ 1.36 and 3.71, the assignee hereby revokes all powers of attorney previously given and appoints Ramin Aghevli, Reg. No. 43,462; William E. Alford, Reg. No. 37,764; Farzad E. Amini, Reg. No. 42,261; W. Thomas Babbitt, Reg. No. 39,591; Jordan M. Becker, Reg. No. 39,602; Michael A. Bernadicou, Reg. No. 35,934; Roger W. Blakely, Jr., Reg. No. 25,831; R. Alan Burnett, Reg. No. 46,149; Gregory D. Caldwell, Reg. No. 39,926; Cory G. Claassen, Reg. No. 50,296; Thomas M. Coester, Reg. No. 39,637; Mimi D. Dao, Reg. No. 45,628; Stephen M. De Klerk, Reg. No. 46,503; Daniel M. De Vos, Reg. No. 37,813; Sanjeet Dutta, Reg. No. 46,145; Tarek N. Fahmi, Reg. No. 41,402; Thomas S. Ferrill, Reg. No. 42,532; George L. Fountain, Reg. No. 36,374; Adam Furst, Reg. No. 51,710; Angelo J. Gaz, Reg. No. 45,907; Andre M. Gibbs, Reg. No. 47,593; Steven R. Gilliam, Reg. No. 51,734; James Y. Go, Reg. No. 40,621; Jeffery S. Heilesen, Reg. No. 46,765; James A. Henry, Reg. No. 41,064; William E. Hickman, Reg. No. 46,771; Willmore F. Holbrow III, Reg. No. 41,845; Sheryl Sue Holloway, Reg. No. 37,850; George W. Hoover II, Reg. No. 32,992; Eric S. Hyman, Reg. No. 30,139; Aslam A. Jaffery, Reg. No. 51,841; William W. Kidd, Reg. No. 31,772; Walter T. Kim, Reg. No. 42,731; Eric T. King, Reg. No. 44,188; Steven Laut, Reg. No. 47,736; Suk S. Lee, Reg. No. 47,745; Gordon R. Lindeen III, Reg. No. 33,192; Jan C. Little, Reg. No. 41,181; Joseph Lutz, Reg. No. 43,765; Lawrence E. Lycke, Reg. No. 38,540; Michael J. Mallie, Reg. No. 36,591; Andre L. Marais, Reg. No. 48,095; Raul D. Martinez, Reg. No.

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Pursuant to 37 C.F.R. § 3.71, the assignee hereby states that prosecution of the above-referenced patent application is to be conducted to the exclusion of the inventor(s).

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Dated: 9/26/03

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